



Field Service Technician

Vermeer Texas – Louisiana is the authorized distributor for Vermeer equipment in Texas and South Louisiana with twelve branch locations, a corporate office and rebuild facility across the region. A 100% employee-owned company, we provide dedicated sales, rentals, parts and service support for customers in the tree care, landscaping, wood waste, organic recycling, underground construction and mining industries. For more information about Vermeer Texas – Louisiana log on to www.vermeertexas.com.

The Field Service Technician is responsible for high quality and effective repair of equipment in the field. The successful incumbent must work independent of direct supervision. Provides excellent customer service, maintains professionalism, and ensures appropriate and detailed records for time, parts, supplies, purchases and repairs.

Duties and responsibilities include, but are not limited to:

- Diagnoses and repairs equipment and components
- Performs diagnostic inspections as directed
- Maintains complete and detailed working records for time, parts, supplies, and outside purchases for repairs
- Maintains and cares for shop tools, all Company equipment and Company vehicles
- Interacts with customers and co-workers on a daily basis
- Accountable for following all DOT, OSHA, ISO9001 and established Company rules, regulations and guidelines
- Measure of success determined by established Company guidelines, including but not limited to repairs completed, time required to complete repairs, feedback from customers, ability to take guidance and direction from Manager professionally, and execute upon such feedback
- Ability to hookup to machines and diagnose with laptop
- Must possess a CDL or ability to obtain one
- Represents Vermeer Texas-Louisiana at factory, industry and company events, including meetings and training
- Follows all safety rules and regulations while performing work assignments and adheres to all policies and procedures as specified in company manuals and as directed in the employee handbook
- Performs all other duties as assigned by management in a professional and efficient manner

Desired Skills and Experience:

- High School diploma, GED or vocational training/certification
- 1 - 3 years' experience in the same or similar industry
- Owns and maintains personal tool inventory
- Mechanical/technical aptitude, safe work habits, a good working knowledge of equipment operations and mechanical functions. Strong current electronic diagnosing capabilities, works with minimal supervision, customer service oriented, a problem solver, reliable, ethical, able to adapt to the people and environment around them - customers, suppliers, co-workers and manufacturer's employees

- Experience with hydraulic systems, electrical, electronics, pneumatics, diagnosing and calibration a plus
- Communicates professionally, respectfully and honestly at all times and communication is to be clear and language is to be profanity free, while employee demeanor is to be calm and composed
- Must be able to lift at least 50 lbs., stand, walk, use hands and fingers, handle, feel, reach with hands and arms, stoop, kneel, crouch or crawl, talk and hear
- Regularly exposed to extreme weather elements, including wet and/or humid conditions, extreme cold and extreme heat, moving mechanical parts and equipment, and noise level in working environment can be moderate to high
- Background check, pre-employment drug testing and clean driving record required. CDL may be required
- Personal appearance must be neat and clean
- Travel as required
- This position requires a valid driver's license and ability to meet requirements of the Company Driver Policy; Vermeer Texas-Louisiana will review motor vehicle records annually for all employees for whom driving a motor vehicle is an essential job function or when employees must obtain and drive rental vehicles during the course of conducting company business